License module ATMS CORE SERVER LICENSE

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Part of the ATMS CORE module SERVER

- License fee for using the ATMS CORE SERVER software
- Free Hotline Service during normal business hours of Achterberg GmbH (CEST + 01:00 - Monday to Thursday between 8:00 a.m. and 4:00 p.m. and Friday between 8:00 a.m. and 2:30 p.m., with the exception of public holidays in North Rhine-Westphalia, at the current number +49 2043 37895 444 or email Service @ Achterberg -GmbH.de
- technical advice on software modules of the ATMS CORE SERVER software
- Troubleshooting, error handling and corrections to the ATMS CORE SERVER software in the event of reproducible defects within a reasonable period
- Update of the software version if available will be via download, installation is carried out by the customer himself

For further services / maintenance (installations, master data maintenance, checking and creating evaluations, setting up and checking interfaces, software updates, e-mail connection tests, ...) or defects for which Achterberg is not responsible, additional technician hours may be incurred. These are not included in the module and must be ordered / billed separately. This support can be requested from Achterberg.